



11-12-04

2143

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Art Unit: 2143      Examiner: Jerry B. Dennison

In Re: Stefaan Valere Albert Coussement  
Case: P4645  
Serial No.: 09/766.271  
Filed: 01/18/2001  
Subject: Personal Interaction Interface for Communication-Center Customers

To: The Commissioner of Patents and Trademarks  
P. O Box 1450  
Alexandria, VA 22313-1450

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NOV 18 2004

Dear Sir,

Technology Center 2100

**Information Disclosure Statement Under 37 C.F.R. 1.97**

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing (3) references received from the European search report (copy enclosed) in case 02 001 005.4, received on 10/28/2004. Applicant desires that the reference be entered in the above referenced case as relevance dictates.

**Statement under 1.97(e)**

Each item of information contained in this IDS was cited in a communication from a foreign patent office in a counterpart foreign patent application not more than three months prior to the filing of such IDS. There are no listed references which are not in the English language.

In accordance with rule 1.97(c) (1), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

01/12/2005 TDADE1 00000005 500534 09766271

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Respectfully submitted,  
Stefaan Valere Albert Coussement

by 

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